

# ICARE PRODUCT LIMITED WARRANTY

SPORTSART FITNESS WARRANTS OUR PRODUCTS TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. SPORTSART FITNESS WILL REPAIR OR REPLACE DEFECTIVE PARTS, AT OUR DISCRETION, DURING THE WARRANTY PERIOD LISTED BELOW.



Note: This warranty does not apply to SportsArt products which were sold before the effective date of this warranty. This warranty is effective based on sales date and does not apply retroactively to products of the same model name which were sold prior to the warranty effective date.

**This warranty is effective Dec 1, 2012**

Warranty applies only to the original purchaser of this product and is not transferable to other parties. Warranty period begins on the original purchase date of this product.

**Responsibilities of the Purchaser:**

(IMPORTANT: INSTALLATION AND SERVICING BY SPORTSART TECHNICIAN ONLY)

1. Follow all maintenance requirements and document the maintenance schedule in accordance with instructions provided at sportsartfitness.com, which are incorporated herein by reference. To the extent that there is any conflict between the terms of the maintenance guidelines on sportsartfitness.com and this limited warranty, the maintenance guidelines on sportsartfitness.com will control.
2. Operate the product in accordance with instructions provided in the product user manual and in updated product manuals on the website.
3. Provide adequate power supply as instructed in the product user manual.
4. Comply with requests from the customer service department, including, but not limited to, providing documentation of product issues (including digital photos) and maintenance, following procedures, and providing proof of purchase.

Failure to fulfill responsibilities listed above voids this product limited warranty and all responsibilities of SportsArt. Please register the product within thirty (30) days from the date of purchase by completing and returning to SportsArt the registration card below or by completing the warranty registration form at sportsartfitness.com.

**This warranty does not cover the following:**

1. Software upgrades not associated with safety issues.
2. Screws and other hardware commonly available at hardware stores.
3. Products purchased or installed in countries other than the US, Canada, and Mexico.
4. Products purchased from an unauthorized SportsArt dealer or second-hand products whether or not purchased from an authorized SportsArt dealer.
5. Products whose serial numbers have been removed, altered, or defaced, or for which false information has been given.
6. Products installed, worked on, altered or modified by unauthorized or unqualified service people and the damage done by such.
7. Shipping damages of any kind. Note: Damage caused by common carrier is the carrier's responsibility and must be claimed with the carrier at the time it occurs.
8. Service calls made to instruct people on how to operate the product, and trip charges for warranty travel exceeding 100 miles or two hours, whichever is less.
9. Parts that are lost, stolen, neglected, abused, or vandalized.
10. Expenses for making products accessible for servicing.

**Disclaimer of Unstated Warranties**

THE LIMITED WARRANTY ABOVE IS SPORTSART'S COMPLETE WARRANTY FOR THE PRODUCT AND STATES YOUR EXCLUSIVE REMEDIES. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. This warranty gives you specific rights, and you may also have other rights which vary from state to state.

**Service:**

To make a claim under this limited warranty, please contact the SportsArt service department by phone at 866-709-1750, by e-mail at service@sportsartamerica.com, or by fax at 425-275-5129. You may also contact the authorized SportsArt dealer who sold the product. SportsArt will repair or replace parts, at its discretion, and may use functionally equivalent reconditioned, refurbished, pre-owned, or new components and parts to replace defective ones. All repairs must be preauthorized by the SportsArt service department.

**Returns:**

The customer is responsible for freight, packaging, and other expenses associated with product returns. All units must be shipped in the original box and arrive in sellable condition. Do not ship any unit without a return authorization number. All units arriving without a return authorization number or arriving with damage will be refused and no refund will be issued.

ICARE SERIES: E872MA / E872MU /E872MP	
<b>Parts Warranty Period</b>	2 years
<b>Labor Warranty Period</b>	1 year
Limits: E872MA Elliptical user weight capacity 450 lbs E872MU unloading weight capacity 400 lbs	

**Limitations of Liability:**

It is understood that SportsArt is not an insurer, that you will obtain insurance, if any is desired, and that the sums payable to SportsArt are based upon the value of the product and the scope of liability undertaken by SportsArt.

UNDER NO CIRCUMSTANCES WILL SPORTSART'S LIABILITY IN CONTRACT, IN TORT, IN NEGLIGENCE, FOR BODILY INJURY, DEATH, OR PROPERTY DAMAGE, UNDER ANY WARRANTY OR OTHERWISE EXCEED THE PURCHASE PRICE OF THIS PRODUCT, AND UNDER NO CIRCUMSTANCES WILL SPORTSART BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, SECONDARY OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES RESULTING FROM THE USE OF, MISUSE OF, OR INABILITY TO USE EXERCISE PRODUCTS, OR THE PERFORMANCE OF THE PRODUCT, EVEN IF SPORTSART OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states and/or countries do not allow limitations on how long an implied warranty lasts and exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

No representative or other person is authorized to make any warranty or assume for SportsArt any liability except as stated in this limited warranty. By using this product, you indicate that you understand and agree to the terms of this warranty.

This limited warranty constitutes the entire agreement and understanding of the parties with respect to the subject matter of this limited warranty and supersedes all prior understandings and agreements, whether written or oral, among the parties with respect to such subject matter.

**ICARE PRODUCT REGISTRATION CARD**

Thank you for purchasing a quality SportsArt product. Please take a few minutes to register your product. Product registration is important! It registers your product with our service department and allows us to contact you regarding upgrades and new products. We will NOT sell your information to third parties. By completing the registration card, you agree that you have read the limited warranty and fully understand and consent to its terms.

PLEASE RETURN THIS CARD TO:  
SPORTSART FITNESS 19510 144TH AVE NE, SUITE A1 WOODINVILLE, WA 98072

Last Name ..... First Name .....

Signature .....

Facility Name .....

Address ..... Apt # .....

City ..... State ..... Zip/Postal Code .....

Daytime Phone ..... Email .....

Date of Purchase ..... Model .....

Serial # ..... Purchased from: .....